



## RETURNS FORM

Please follow the instructions below:

1. Print out this form and complete all information below. If possible, photocopy this document once, complete and retain one copy.
2. Ensure the item(s) you are returning are unopened and in any original packaging unless faulty. Returned goods must have all tags still attached and any associated documentation present otherwise we may not be able to accept the goods for return. Unwanted goods need to be in a resalable condition.
3. Package your items securely and include this form in the packaging with your returned items.
4. Label your package. You can either use the label at the bottom of this document or hand-write the address on a label and securely attach it to the parcel. The package must clearly include the phrase "RETURNS DEPT" as this may result in your refund or replacement being delayed.
5. We recommend that you obtain proof of postage from your Post Office before sending any items back to us.\*

**PLEASE NOTE THAT ANY RETURNS THAT HAVE NOT FOLLOWED THIS PROCEDURE MAY EXPERIENCE DELAYS WHEN BEING ACTIONED.**

<b>NAME</b>	
<b>ORDER NUMBER #</b>	
<b>EMAIL ADDRESS</b>	
<b>TEL. NUMBER</b>	

### REASON FOR RETURN:

<b>Unwanted</b>	<b>Incorrect item</b>	<b>Damaged</b>	<b>Faulty</b>
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Please provide details of the reason below:

### ITEM(S) BEING RETURNED:

<b>DESCRIPTION</b>	<b>QTY</b>	<b>REFUND OR REPLACEMENT</b>

### ADDRESS FOR ALL RETURNS:

JST - RETURNS DEPT. F18, COPPULL BUSINESS CENTRE, CHORLEY, PR7 5BW



RETURNS DEPT.  
**JST**  
F18  
COPPULL BUSINESS CENTRE  
CHORLEY  
PR7 5BW  
UNITED KINGDOM

This label can be printed and attach securely to your parcel or hand-write the information above directly to the returned package. Please ensure you include documentation inside the parcel.

\* Items returned back to us are the responsibility of the sender.

Postage charges are at the expense of the customer. These charges will be refunded if the item has been received incorrectly, damaged or faulty.